

February 20, 2024

A Massive Majority of Texans Support Free, Online IRS Tax Service

Survey Findings

To: Interested parties

From: GQR and Groundwork Action

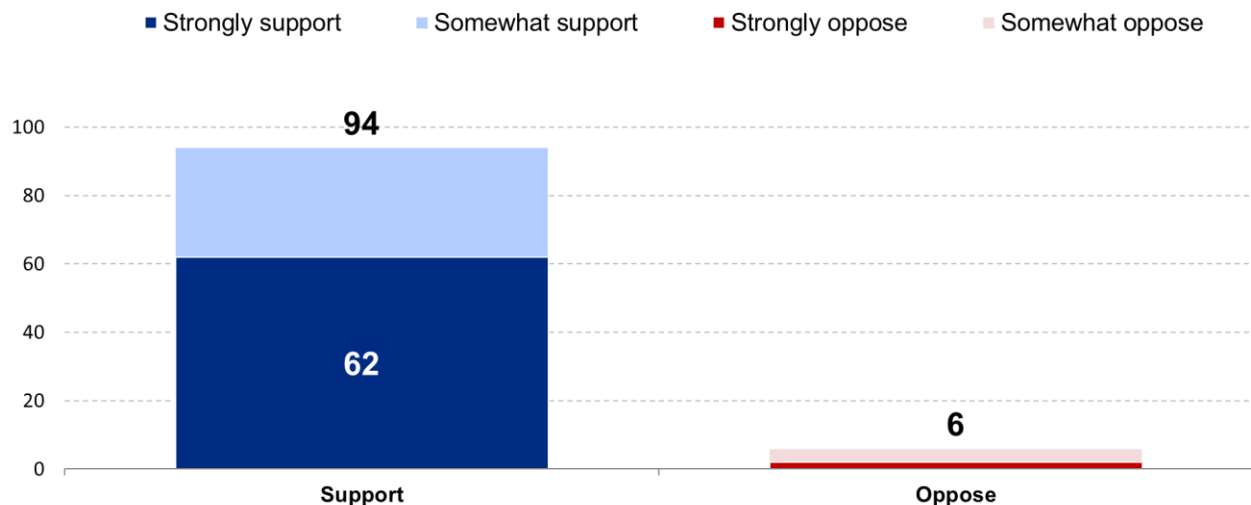
A near-unanimous majority (94 percent) of Texans support the IRS providing a free, online tax service allowing taxpayers to prepare and file their taxes through the IRS website, rather than purchasing a commercial tax preparation service. This majority covers the breadth of the state from Houston to Dallas and everywhere in between, includes Democrats and Republicans, white Texans, Black Texans, Hispanic Texans, upper income taxpayers and lower income taxpayers.

Between January 29th and February 1st, 2024, GQR conducted an online survey of 500 adults in the state of Texas. This survey was commissioned by Groundwork Action. The survey carries a margin of error of +/- 4.38.

Key Findings

- A massive 94 percent majority of Texas residents support the IRS providing this service; a 62 percent majority strongly support it.

The federal government is piloting a free, online tax preparation and filing service that will be made available on the Internal Revenue Service (IRS) website. This service will allow taxpayers to file their taxes without having to pay for a commercial tax software such as Intuit or TurboTax. Do you support or oppose the federal government making this service available to all taxpayers?



This majority includes 92 percent of self-ascribed conservatives, 98 percent of liberals, both Democrats and Republicans, and a least 93 percent of white, Hispanic, and Black Texans. Similarly, this proposal generates huge majorities among upper income residents (93 percent) and those with complicated taxes (92 percent), as well as lower income residents (96 percent) and those with less complicated taxes (96 percent). Among people who currently use commercial tax preparation services, 94 percent support this free alternative (70 percent strongly).

- **After hearing from both sides, this majority holds up.**

This survey tested language from advocates on both sides of the debate:

Supporters of making this service available say that Americans spend 1.7 billion hours and 31 billion dollars preparing and filing their taxes and that most taxpayers should be able to file in minutes and for free. They also say taxpayers should be given a choice and if anyone is uninterested in this service, they always have the option of using commercial software, just like always.

Opponents of making this service available say that we cannot trust the IRS, whose mission is to collect as much tax revenue as possible, not to prepare taxes for people and make sure they are given all the credits and deductions they are owed. They also say that this idea is redundant because commercial tax preparation services already provide a free service for many taxpayers.

After reading these arguments, 83 percent still support the IRS providing this service, just 17 percent oppose. As above, this support is bipartisan (83 percent among Republicans) and spans the entirety of the state demographically and regionally.

- **Most Texas taxpayers also suggest they will likely use this free service.** An 87 percent majority of residents say they would likely use it, 49 percent very likely. Among taxpayers who likely would be eligible to use this pilot program, 88 percent say they would use it. Moreover, 91 percent of people of color say they would likely use this service, compared to 82 percent of white taxpayers.
- **Texans want the IRS to make taxes easier.** Asked to decide among six priorities for the IRS, the three leading choices include *making it easier to receive benefits you qualify for* and *making filing taxes easier* (each 43 percent) and *making sure the wealthy and big corporations pay their fair share* (33 percent).

Conclusion

At 94 percent support, this is not a real debate or controversy. Regardless of race, income, region, or party, Texans believe in choices and believe they should have the option of using this free service if they so choose.

February 20, 2024

A Massive Majority of New Yorkers Support Free, Online IRS Tax Service

Survey Findings

To: Interested parties
From: GQR and Groundwork Action

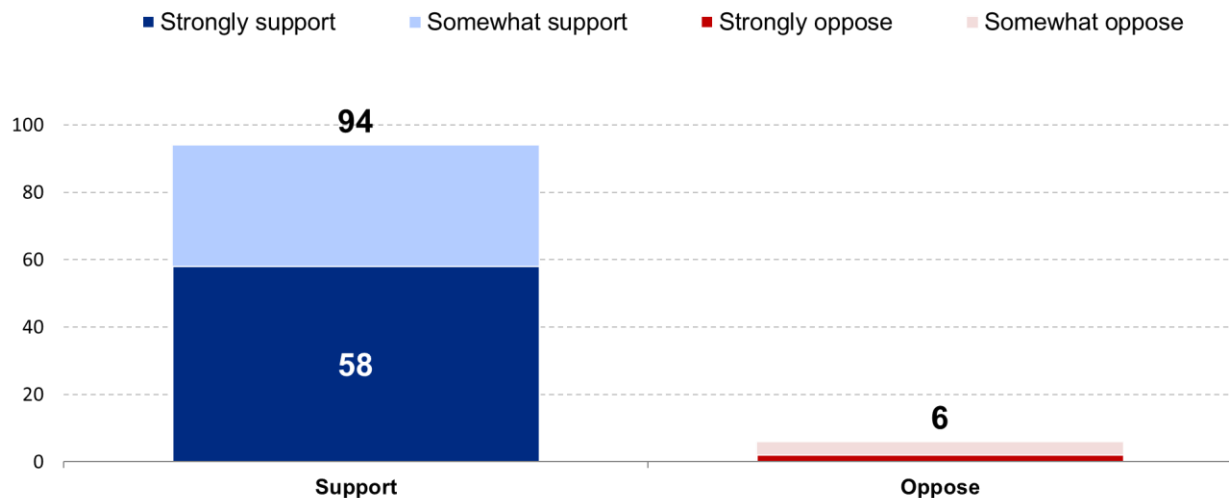
A near-unanimous majority (94 percent) of New Yorkers support the IRS providing a free, online tax service allowing taxpayers to prepare and file their taxes through the IRS website, rather than purchasing a commercial tax preparation service. This majority covers the breadth of the state, Upstate and New York City, Democrats and Republicans, white, Black, Hispanic, upper income and lower income.

Between January 29th and February 1st, 2024, GQR conducted an online survey of 500 adults in the state of New York. This survey was commissioned by Groundwork Action. The survey carries a margin of error of +/- 4.38.

Key Findings

- A massive 94 percent majority of New York residents support the IRS providing this service; a 58 percent majority strongly support it.

The federal government is piloting a free, online tax preparation and filing service that will be made available on the Internal Revenue Service (IRS) website. This service will allow taxpayers to file their taxes without having to pay for a commercial tax software such as Intuit or TurboTax. Do you support or oppose the federal government making this service available to all taxpayers?



This majority covers 95 percent of residents in the New York suburbs, 95 percent of residents in New York City and 93 percent of residents in Upstate, New York. Moreover, 97 percent of Democrats and 91 percent of Republicans support this proposal, as do at least 94 percent of white, Black, and Hispanics residents. Similarly, this proposal generates huge majorities among upper income residents (95 percent) and those with complicated taxes (93 percent), as well as lower income residents (93 percent) and those with less complicated taxes (95 percent). Among people who currently use commercial tax preparation services, 97 percent support this free alternative (65 percent strongly).

- **After hearing from both sides, this majority holds up.**

This survey tested language from advocates on both sides of the debate:

Supporters of making this service available say that Americans spend 1.7 billion hours and 31 billion dollars preparing and filing their taxes and that most taxpayers should be able to file in minutes and for free. They also say taxpayers should be given a choice and if anyone is uninterested in this service, they always have the option of using commercial software, just like always.

Opponents of making this service available say that we cannot trust the IRS, whose mission is to collect as much tax revenue as possible, not to prepare taxes for people and make sure they are given all the credits and deductions they are owed. They also say that this idea is redundant because commercial tax preparation services already provide a free service for many taxpayers.

After reading these arguments, 81 percent still support the IRS providing this service, just 19 percent oppose. As above, this support is bipartisan (72 percent among Republicans) and spans the entirety of the state demographically and regionally.

- **Most New York taxpayers also suggest they will likely use this free service.** A 78 percent majority of residents say they would likely use it, 41 percent very likely. Among taxpayers who likely would be eligible to use this pilot program, 78 percent say they would use it. Among people of color, this number jumps to 85 percent likely to use this service (92 percent among Black taxpayers, 85 percent among Hispanic taxpayers).
- **New Yorkers want the IRS to make taxes easier and more fair.** Asked to decide among six priorities for the IRS, the three leading choices include *making it easier to receive benefits you qualify for* (45 percent), *making sure the wealthy and big corporations pay their fair share* (42 percent) and *making filing taxes easier* (38 percent).

Conclusion

At 94 percent support, this is not a real debate or controversy. Regardless of race, income, region, or party, New Yorkers believe in choices and believe they should have the option of using this free service if they so choose.

February 20, 2024

A Massive Majority of Georgians Support Free, Online IRS Tax Service

Survey Findings

To: Interested parties

From: GQR and Groundwork Action

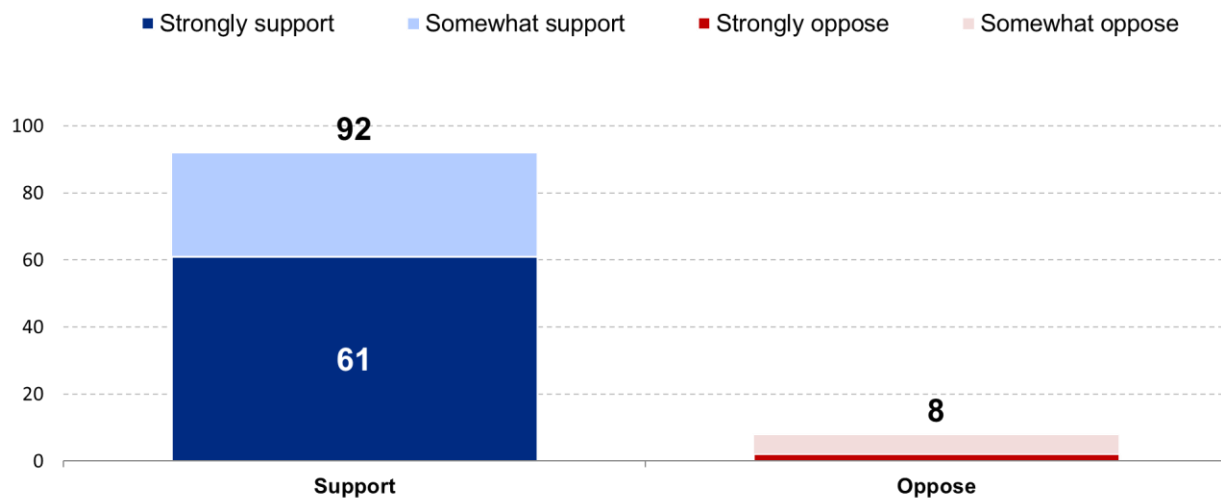
A near-unanimous majority (92 percent) of Georgia residents support the IRS providing a free, online tax service allowing taxpayers to prepare and file their taxes through the IRS website, rather than purchasing a commercial tax preparation service. This majority covers the breadth of the state, white and Black, Democrats and Republicans, those with complicated taxes and those with relatively easy taxes.

Between January 29th and February 1st, 2024, GQR conducted an online survey of 500 adults in the state of Georgia. This survey was commissioned by Groundwork Action. The survey carries a margin of error of +/- 4.38.

Key Findings

- A massive 92 percent majority of Georgia residents support the IRS providing this service; a 61 percent majority strongly support it.

The federal government is piloting a free, online tax preparation and filing service that will be made available on the Internal Revenue Service (IRS) website. This service will allow taxpayers to file their taxes without having to pay for a commercial tax software such as Intuit or TurboTax. Do you support or oppose the federal government making this service available to all taxpayers?



This majority includes 95 percent of Democrats, 90 percent of Republicans as well as 91 percent of White residents and 93 percent of Black residents. We see similar consensus among both upper income (92 percent favorable) and lower income (93 percent) Georgians. Among people who currently use commercial tax preparation services, 93 percent support this free alternative (65 percent strongly).

- **After hearing from both sides, this majority holds up.**

This survey tested language from advocates on both sides of the debate:

Supporters of making this service available say that Americans spend 1.7 billion hours and 31 billion dollars preparing and filing their taxes and that most taxpayers should be able to file in minutes and for free. They also say taxpayers should be given a choice and if anyone is uninterested in this service, they always have the option of using commercial software, just like always.

Opponents of making this service available say that we cannot trust the IRS, whose mission is to collect as much tax revenue as possible, not to prepare taxes for people and make sure they are given all the credits and deductions they are owed. They also say that this idea is redundant because commercial tax preparation services already provide a free service for many taxpayers.

After reading these arguments, 84 percent still support the IRS providing this service, just 16 percent oppose. As above, this support is bipartisan (78 percent among Republicans) and spans the entirety of the state demographically and regionally.

- **Most of Georgia taxpayers also suggest they will likely use this free service.** An 82 percent majority of residents say they would likely use it, 47 percent very likely. Among taxpayers who would likely be eligible to use this pilot program under its current scope if Georgia were a pilot state, 81 percent say they would use it. This number jumps to 91 percent likely to use among people of color and 88 percent among Black taxpayers.
- **Georgians want the IRS to make taxes easier.** Asked to decide among six priorities for the IRS, the three leading choices include *making it easier to receive benefits you qualify for* (40 percent), *making filing taxes easier* (39 percent) and *making sure the wealthy and big corporations pay their fair share* (37 percent).

Conclusion

At 92 percent support, this is not a real debate or controversy. Regardless of race, income, ideology, or party, Georgia believes in choices and believe they should have the option of using this free service if they so choose.

February 20, 2024

A Massive Majority of Floridians Support Free, Online IRS Tax Service

Survey Findings

To: Interested parties
From: GQR and Groundwork Action

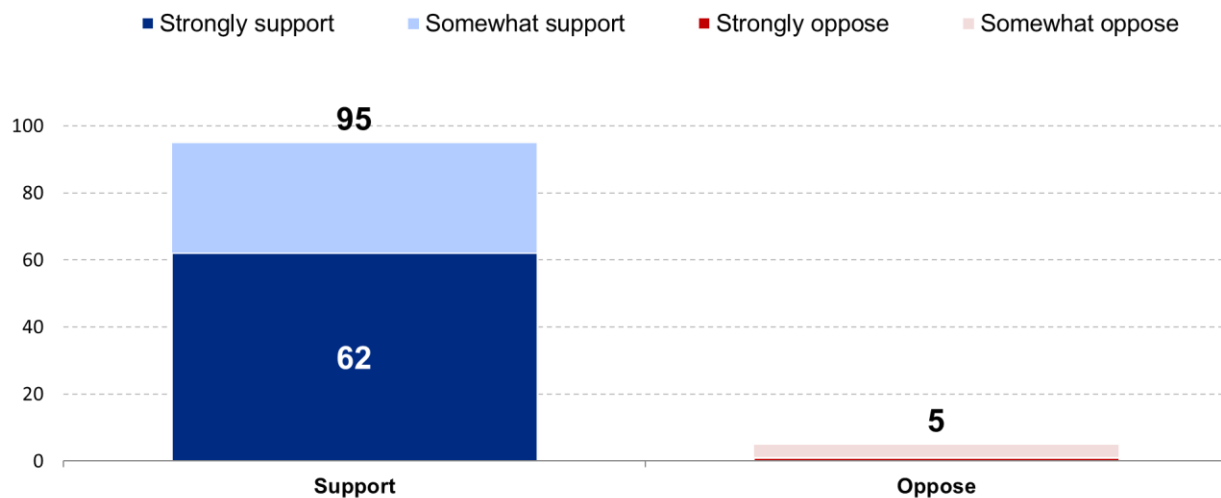
A near-unanimous majority (95 percent) of Florida residents support the IRS providing a free, online tax service allowing taxpayers to prepare and file their taxes through the IRS website, rather than purchasing a commercial tax preparation service. This majority covers the breadth of the state, whites and Hispanics, Democrats and Republicans, those with complicated taxes and those with relatively easy taxes.

Between January 29th and February 1st, 2024, GQR conducted an online survey of 500 adults in the state of Florida. This survey was commissioned by Groundwork Action. The survey carries a margin of error of +/- 4.38.

Key Findings

- A massive 95 percent majority of Florida residents support the IRS providing this service; a 62 percent majority strongly support it.

The federal government is piloting a free, online tax preparation and filing service that will be made available on the Internal Revenue Service (IRS) website. This service will allow taxpayers to file their taxes without having to pay for a commercial tax software such as Intuit or TurboTax. Do you support or oppose the federal government making this service available to all taxpayers?



This majority includes 97 percent of Democrats, 94 percent of Republicans as well as 95 percent of whites, 96 percent of Hispanics and 99 percent of Black residents. Seniors support this idea overwhelmingly (95 percent support), as do Florida's youngest residents (98 percent). Among people who currently use commercial tax preparation services, 97 percent support this free alternative (67 percent strongly).

- **After hearing from both sides, this majority holds up.**

This survey tested language from advocates on both sides of the debate:

Supporters of making this service available say that Americans spend 1.7 billion hours and 31 billion dollars preparing and filing their taxes and that most taxpayers should be able to file in minutes and for free. They also say taxpayers should be given a choice and if anyone is uninterested in this service, they always have the option of using commercial software, just like always.

Opponents of making this service available say that we cannot trust the IRS, whose mission is to collect as much tax revenue as possible, not to prepare taxes for people and make sure they are given all the credits and deductions they are owed. They also say that this idea is redundant because commercial tax preparation services already provide a free service for many taxpayers.

After reading these arguments, 83 percent still support the IRS providing this service, just 17 percent oppose. As above, this support is bipartisan (79 percent among Republicans) and spans the entirety of the state demographically and regionally.

- **Most Florida residents also suggest they will likely use this free service.** An 84 percent majority of residents say they would likely use it, 49 percent very likely. Among taxpayers likely eligible to use this pilot program, 81 percent say they would use it. Among Hispanic taxpayers, this number jumps to 90 percent (62 percent very likely).
- **Florida taxpayers want the IRS to make taxes easier and more fair.** Asked to decide among six priorities for the IRS, two of the three leading choices include *making it easier to receive benefits you qualify for* (34 percent) and *making filing taxes easier* (35 percent). *Making sure the wealthy and big corporations pay their fair share* is the leading response at 40 percent.

Conclusion

At 95 percent support, this is not a real debate or controversy. Regardless of race, income, ideology, or party, Florida residents believe in choices and believe they have the right to use this free service if they choose to use it.

February 20, 2024

A Massive Majority of Arizonans Support Free, Online IRS Tax Service

Survey Findings

To: Interested parties

From: GQR and Groundwork Action

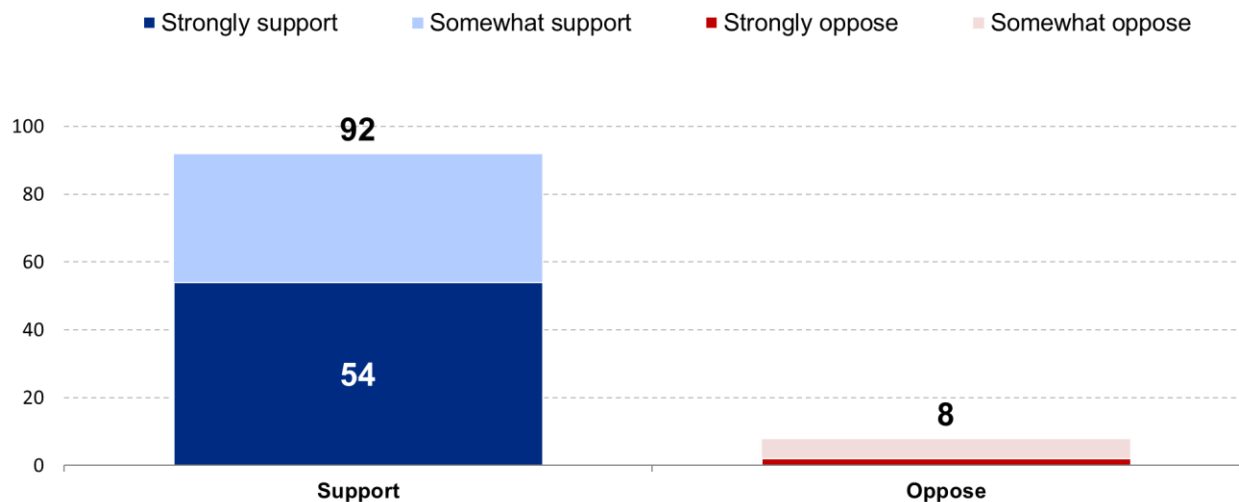
A near-unanimous majority (92 percent) of Arizona residents support the IRS providing a free, online tax service allowing taxpayers to prepare and file their taxes through the IRS website, rather than purchasing a commercial tax preparation service. This majority covers the breadth of the state, white and Hispanics, Democrats and Republicans, those with complicated taxes and those with relatively easy taxes.

Between January 29th and February 1st, 2024, GQR conducted an online survey of 500 adults in the state of Arizona. This survey was commissioned by Groundwork Action. The survey carries a margin of error of +/- 4.38.

Key Findings

- A massive 92 percent majority of Arizona residents support the IRS providing this service; a 54 percent majority strongly support it.

The federal government is piloting a free, online tax preparation and filing service that will be made available on the Internal Revenue Service (IRS) website. This service will allow taxpayers to file their taxes without having to pay for a commercial tax software such as Intuit or TurboTax. Do you support or oppose the federal government making this service available to all taxpayers?



This majority includes 95 percent of Democrats, 87 percent of Republicans, 92 percent of whites, 94 percent of Hispanics, 93 percent of younger people and 88 percent of seniors, 91 percent of lower income people and 93 percent of upper income people. Among people who currently use commercial tax preparation services, 95 percent support this free alternative (62 percent strongly).

- **After hearing from both sides, this majority generally holds up.**

This survey tested language from advocates on both sides of the debate:

Supporters of making this service available say that Americans spend 1.7 billion hours and 31 billion dollars preparing and filing their taxes and that most taxpayers should be able to file in minutes and for free. They also say taxpayers should be given a choice and if anyone is uninterested in this service, they always have the option of using commercial software, just like always.

Opponents of making this service available say that we cannot trust the IRS, whose mission is to collect as much tax revenue as possible, not to prepare taxes for people and make sure they are given all the credits and deductions they are owed. They also say that this idea is redundant because commercial tax preparation services already provide a free service for many taxpayers.

After reading these arguments, 81 percent support the IRS providing this service, just 19 percent oppose. As above, this support is bipartisan (71 percent support among Republicans) and spans the entirety of the state demographically and regionally.

- **Most Arizona residents also suggest they will likely use this free service.** A 77 percent majority of residents say they would likely use it, 41 percent very likely. Among taxpayers likely eligible to use the pilot program, 77 percent say they would use it. Among Hispanic taxpayers, this number jumps to 87 percent (52 percent very likely to use the program).
- **Arizonans want the IRS to make taxes easier.** Asked to decide among six priorities for the IRS, the three leading choices include *making it easier to receive benefits you qualify for* (38 percent), *making filing taxes easier* (36 percent) and *making sure the wealthy and big corporations pay their fair share* (35 percent).

Conclusion

At 92 percent support, this is not a real debate or controversy. Regardless of race, income, ideology, or party, Arizonans believe in choices and believe that if they choose to use this service, they have the right to do so.